



ST. JOSEPH'S REGIONAL MEDICAL CENTER CASE STUDY

## ST. JOSEPH'S REGIONAL MEDICAL CENTER

OCIE IS EFFICIENCY AT OUR FINGERTIPS

### Enterprise report and document image portal

Administrators and IS professionals regard OCIE®, the industry's first Web-based enterprise report management solution, as the process improvement platform that eliminates microfiche and drastically reduces paper consumption. OCIE is an enterprise report portal, an economical and ecological path to consolidate, archive, and Web-enable information from disparate reporting systems. OCIE collects reports and document images from anywhere within an enterprise. Information is automatically indexed, secured, and available for authorized users to view, search, analyze, annotate, data mine, and extract.

OCIE is beneficial to the enterprise far beyond basic viewing and Web-based distribution. It offers broad functionality that includes on-demand printing, form overlay viewing and printing, ad-hoc reporting, and the ability to unlock data from legacy reporting systems for use in applications and databases.

### OCIE cures an expensive dilemma

"OCIE was everything we were looking for and the need to install it into our current environment was very important," said Brenda, the Financial System Supervisor at Saint Joseph's.

"The UB92 and AR10 forms were a major concern due to processing, handling, and storage issues. OCIE solved these concerns and now gives us immediate access to information via our desktop PCs. The elimination of volumes of print and individualized handling of these forms has had a great impact, but the most prevalent change is that we do not need individual folders and storage for these forms anymore."

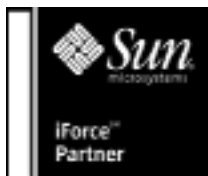
### Efficiency at our fingertips

"OCIE is efficiency at our fingertips. The need to look for reports and make customers wait to research a question is something from the past. Our personnel are more efficient in helping to meet other needs and enhanced reception counter productivity is a definite plus. The capabilities OCIE offers for rapid retrieval, searching, and the storage of information has cut our costs and staff time immensely. With the installation of OCIE, we eliminated an annual \$50,000 microfiche bill for my department."

"The opportunities OCIE offers are beyond measure. We are excited about going forward with a product and company that made a difference to our operation. It's a fact that time is money. The benefits are evident due to these savings and the praise is well warranted. Our success is very simple and genuine...we now let OCIE do the work for us at Saint Joseph's."

*UB92... AR10... are forms that are all too familiar to every healthcare business professional in the United States. Donnell Systems, a leader in computer output data management, offered Saint Joseph's Regional Medical Center a solution to a daily operational dilemma that has plagued similar organizations for decades.*

*Ever since Brenda Goralczyk, Financial System Supervisor, selected OCIE, microfiche, photocopying, reams of paper, report binders, folders, and storage file cabinets are no longer necessary at the medical center located in South Bend, Indiana.*



**Summary**

The OCIE enterprise content management system from Donnell consolidates information from all of the varied reporting and imaging systems within the healthcare environment and helps users to view, archive, mine and perform research on that data via a single, easy-to-use, Web-based interface.

OCIE creates a process improvement platform to eliminate microfiche and drastically reduce paper consumption. Users connect to their information through a PC or Java™-enabled browser with LAN, WAN, Internet, or intranet access.

Through OCIE technology, Saint Joseph's Regional Medical Center was able to dramatically improve data security, accelerate retrieval, and improve productivity. OCIE helped the hospital eliminate an annual \$50,000 microfiche bill and related distribution expenses and caused a significant reduction in paper consumption. Photocopying, report binders, folders, and storage file cabinets are no longer necessary.

In addition to generating vast operational savings, the speed, accuracy, and scalability of this system advances the facility's data management capabilities, providing Saint Joseph's with more flexibility and power to meet emerging trends in the healthcare industry.

OCIE manages reports and documents electronically and blends with existing network capabilities. Through a comprehensive array of knowledge management modules, OCIE offers healthcare organizations an enterprise solution for:

- Report management
- Document image management
- Data mining and extraction
- Report and image distribution
- Information delivery via the Internet
- Process improvement
- Document security
- Disaster Recovery

**Closing Comment**

We believe it a noble enterprise and our mission to combine technology and problem solving talent to help customers fulfill their mission statements. Today's technology decisions can have sweeping ramifications which impact far more than back-office processes and procedures. Without question, technology decisions have a direct impact on your bottom line. Donnell offers a wide range of services, solutions, and consulting to maximize your technology investment.

**For more information contact:**

Donnell Systems, Inc., 300 S. St. Louis Blvd., South Bend, IN 46617 USA 800.232.3776  
[www.ocie.net](http://www.ocie.net)